



LESSON POLICY

1. Each basketball lesson is based on a mutual time and lesson length agreed upon by the instructor and the client (i.e. Half-hour, Hour, Group, Private.)
2. Only BKLA employees who are certified instructors may conduct lessons at this facility. Members may not employ other members or guests to teach lessons in our facility due to liability and conflict of interest.
3. No Show Policy: Any client who does not show for a lesson will be charged for the appointment.
4. Late policy: Any client who is late for a lesson, will only be taught for the remainder of the agreed upon lesson time frame. After 15 minutes, the instructor is not required to fulfill the lesson. It will be considered a "no show" and the client will be charged for the lesson.
5. Cancellation Policy: As a professional courtesy there will be no charge on lessons cancelled with a 24 hour notice. Any cancellation less than 24 hours will be considered a "no show" and the client will be charged for the lesson. Prepaid lessons will remain on your account to be used for a later lesson within the season
6. session was purchased. We will take into consideration illness or last minute emergencies.
7. You will receive 1 make up session -- instructors will notify you of the days these are offered.
8. PAYMENT IS REQUIRED PRIOR TO LESSON OR WITH YOUR CONSENT, WILL BE CHARGED TO YOUR ACCOUNT ON THE DAY OF YOUR LESSON. FOR YOUR CONVENIENCE.

Parent Signature: _____

Date: _____