



SWIM LESSON AGREEMENT

Thank you for choosing Brooklyn Lifestyle Athletic Club for your swim lessons! All of our swim instructors are required to maintain a current Water Safety Instructor certification through the American Red Cross.

1. Each swim lesson is based on a mutual time and lesson length agreed upon by the swim instructor and the client (i.e. Half-hour, Hour, Group, Private, Semi-Private.) Be sure you get the instructor's contact info as all scheduling is done individually between swim student and instructor.
2. Only BKLA employees who are ARC certified swim instructors may conduct swim lessons at this facility.
3. No Show Policy: Any client who does not show for a lesson will be charged for the appointment and a session will be deducted from their balance.
4. Late policy: Any client who is late for a lesson will only be taught for the remainder of the agreed upon lesson time frame. After 15 minutes, the swim instructor is not required to fulfill the lesson. It will be considered a "no show" and the client will be charged for the lesson. Any swim instructor who is late for a lesson should add on the missed amount of time to the end of the lesson. If this is not possible and the swim instructor is over 15 minutes late, there will be no charge for the lesson.
5. Cancellation Policy: As a professional courtesy there will be no charge on lessons cancelled with a 24 hour notice. Any cancellation less than 24 hours will be considered a "no show" and the client will be charged for the lesson. Prepaid lessons will remain on your account to be used for a later lesson within the expiration time period. We will take into consideration illness or last minute emergencies.
6. Refund Policy: All swim sales are FINAL. After purchase and booking of designated day and time slots, this slot can NOT be switched or changed to another day and/or time.
7. You will receive 1 make up session, instructors will notify you of the days these are offered.
8. PAYMENT IS REQUIRED PRIOR TO SWIM LESSON OR WITH YOUR CONSENT, WILL BE CHARGED TO YOUR ACCOUNT ON THE DAY OF YOUR LESSON. FOR YOUR CONVENIENCE, YOU MAY PURCHASE PACKAGES OF 5 LESSONS AT A DISCOUNTED RATE.
Front Desk. You may purchase swim lessons at the front desk using cash, check, credit card or credit card on file. Please tell the staff that you want to purchase swim lessons under your child's name if the lesson is for a child. You must also add your name and information as the master and sign the waiver for your child.
9. Any unused, pre-paid lessons will expire 4 months from purchase date.

Parent's Name: _____ Date: _____

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